

Parroha Multiple Campus (PMC) established in the year 2067 B.S is a rapidly growing QAA (in process) public campus affiliated to Tribhuvan University Nepal that provides management education in Sainamaina municipality.

ICT as a significant tool to improve classroom delivery, maximize access to teaching learning materials and enhance the effectiveness and efficiency of educational governance and management.

The Information and Communication Technology (ICT) facilities at Parroha multiple campus reflect the College philosophies and strategic direction. All our resources are provided for the educational benefit of students. By providing opportunities in the use of technology for learning, students can foster skills where they develop lifelong learning capabilities as well as information literacy skills, become critical thinkers, problem solvers and enabling all students to recognize and realize their full potential as part of a holistic approach to learning.

All use of the College's computer technology including access to Wi-Fi and online resources, will be in keeping with the accepted philosophy and standards of the College.

Use of technology during lesson time will always be related to the College curriculum to support student learning and not personal use.

This agreement is signed between the service provider (SP) Sunrise Computer Sainamaina-4, Rupandehi and service receiver (SR) PMC on the following terms:

1. Shall provide both planned/unplanned maintenance services to PMC. When it become necessary to conduct some planned and unplanned work.
2. Shall carry out such remedial action in order to restore full service within a time frame.
3. Shall response within 45 minutes to provide urgent service.
4. The timing of any repair work shall be notified before carrying out such work well before 2 days.
5. Shall provide all the specialist support teams for installation service and repairs of all ICT related equipments and tools at the campus
6. Shall provide specialized knowledge and advice to the campus for the purchase/procurement of ICT equipment.
7. Ensure that the services are of consistently high quality and meet the requirement of the campus. Shall deliver the four basic ICT operation and support as given below:-
  - a) Service of Technology network administration.
  - b) Servicing of fixed and mobile computer equipment.
  - c) Provision of telephony maintenance service.
  - d) Information system guidance, development, and support.



Campus Chief  
Parroha Multiple Campus  
Sainamaina-4, Rupandehi

- e) Shall be responsible for design, setup, and configuration as required by campus.
- f) Shall provide operating system related training to the staffs of PMC.

8. Specifically the SR remains responsible for the effectiveness of the following:

- i. All the computers
- ii. Whiteboard, printer, scanner, USB, CD's, DVD.
- iii. Telephone
- iv. Laptop/Desktop of campus,
- v. Projectors of classroom
- vi. Net services.
- vii. Accounting software/ EMIS system/ and other software installation and configuration.
- viii. ICT Network and system such as electronic networks, email problems, web email, software and servers related problems

9. All the cost and service charge payment will be mad by the collage after the receive of the service and as per the submission of bills by the service provider.

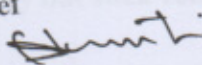
10. The failure from the part of service provider to comply with the terms as mentioned above will give the service receiver to terminate the Agreement after giving 7 days.

This agreement shall be effective for the period of 1 year upon the signature of authorized officials from PMC Sunrise Computer.

Chitra Bahadur K.C.

Campus chief

Signature



Campus seal

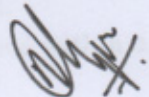
Date 2076/03/18

Nanda Bahadur Thapa

MD

Signature

Seal



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